



SHOWCASING AIRPORT INNOVATIONS

展示機場創新體驗

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HK Airport NEWS

翱翔天地

The newsletter of Hong Kong International Airport
香港國際機場刊物

2025 **May 五月** Issue 204 第204期

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JOINING HANDS WITH QATAR

隨特首訪問卡塔爾

Airport Authority Hong Kong (AAHK) Chairman Fred Lam recently joined a high-level business delegation to the Middle East, led by Hong Kong Special Administrative Region Chief Executive John Lee. During the trip, the group met with local government officials and business leaders to learn about recent developments in the region, while multiple cooperation agreements were signed.

As part of the itinerary, the delegation visited Hamad International Airport in Doha to observe its pilot programme for autonomous buses. This technology, developed by a Mainland Chinese company, has been used at Hong Kong International Airport (HKIA), which operates the world's largest fleet of autonomous vehicles in live airport operations. Chairman Lam emphasised that by leveraging



HKSAR Chief Executive John Lee and AAHK Chairman Fred Lam visit Hamad International Airport to inspect its autonomous bus. 香港特區行政長官李家超與機管局主席林天福於哈馬德國際機場考察無人駕駛巴士。

HKIA's international standards and reputation, the airport will serve as a super-connector to help Mainland Chinese and Hong Kong technological innovations go global.

香港機場管理局主席林天福近日隨香港特別行政區行政長官李家超率領的高級商貿代表團出訪中東。期間代表團與當地政府官員及商界領袖會面，了解該地區最新發展，當中部分代表更簽署了多份

合作協議。

在行程中，代表團到多哈哈馬德國際機場考察無人駕駛巴士先導計劃。這項技術由中國內地企業研發，香港國際機場亦有採用。香港國際機場現時擁有全球最大規模且在實際機場環境中運作的無人駕駛車隊。林主席強調，香港國際機場擁有國際級標準、享譽全球，可發揮超級聯繫人的角色，幫助中國內地與香港的創新科技通向世界。

REGIONAL BUSINESS LEADERS BROUGHT UP TO SPEED

向區內商界領袖分享機場最新發展

At the Asia Forum 2025 held in Niigata, Japan in May, AAHK Chairman Fred Lam outlined the latest developments at HKIA. Organised by the Federation of Hong Kong Business Associations Worldwide, the forum serves as a platform for member associations across the region to network, share experience and explore business opportunities.

In his keynote at the forum's "Hong Kong Night" event, Chairman Lam highlighted HKIA's role in advancing Hong Kong's position as a premium business and trading hub, and outlined plans to help further boost the city's competitiveness. "At HKIA, we aim to support the city in meeting the next wave of competition by providing more value to businesses around the world and attracting more companies to invest and operate in Hong Kong," he said. "Our airport therefore



must offer the highest standard of convenience and efficiency, through further extending air connectivity and leveraging technology. Our Airport City development strategy sets its sights on transforming the airport into a destination in its own right, attracting more passengers to visit or transfer at Hong Kong."

Chairman Lam also noted HKIA's efforts to strengthen Hong Kong's trading hub status by tapping into e-commerce, streamlining regional logistics and harnessing new asset classes such as art and gold storage.

於5月份在日本新潟舉行的「2025亞洲論壇」上，機管局主席林天福闡述香港國際機場的最新發展。論壇由環球香港商業協會聯盟主辦，是該聯盟各成員

協會的區域平台，讓他們建立網絡、分享經驗，並開拓商機。

林主席在名為「香港之夜」的活動上發表主題演講，他強調香港國際機場在提升香港作為首屈一指商業及貿易樞紐中扮演的角色，並指出機場在進一步增強香港競爭力方面的多項計劃。林主席表示：「香港國際機場致力向全球企業提供更大價值，吸引更多公司來香港投資和經商，積極支持香港迎接未來競爭挑戰。同時，機場通過進一步擴大空中交通連繫和善用科技，提供最好的服務效率和便利。我們的機場城市發展策略，將轉化機場為旅遊新地標，吸引更多來香港旅遊或轉機。」

林主席亦指出，香港國際機場可通過發展電子商務、簡化區內的物流運作，以及處理新的資產類別，在藝術品儲存和黃金儲存等領域作出貢獻，以提升香港的貿易樞紐地位。

UNVEILING THE FUTURE

公布未來發展宏圖



Airport Authority Hong Kong (AAHK) hosted the Hong Kong International Airport (HKIA) Reception 2025 on 30 April,

showcasing the airport's latest developments and innovations.

Held at AsiaWorld-Expo (AWE), the event was officiated by AAHK Chairman Fred Lam, Secretary for Transport and Logistics Mable Chan, Secretary for Commerce and Economic Development Algernon Yau, Director-General of Civil Aviation Victor Liu, AAHK CEO Vivian Cheung, AAHK Board Members and other esteemed guests.

During his opening remarks, Chairman Lam underlined that the commissioning of the Three-runway System (3RS) in November 2024 was the most

important milestone since HKIA moved to Chek Lap Kok in 1998, significantly expanding the airport's capacity and opening growth opportunities. He noted that AAHK is taking full advantage of the 3RS, along with land and marine resources near HKIA, to develop SKYTOPIA. This mega development will transform HKIA into an Airport City – a world-class destination that integrates commercial ventures, marina facilities, art storage and trading, popular culture, entertainment and leisure.

In addition, HKIA will continue investing in air cargo facilities, cross-boundary intermodal connections and advanced technology. Chairman Lam stressed that the Airport City at HKIA will capitalise on

Hong Kong's unique strengths under the "one country, two systems" principle and serve as an engine of growth for Hong Kong and the broader region.

To let guests explore HKIA's diverse initiatives, different interactive displays and experience zones were set up at the event. For example, elements of SKYTOPIA, including the Airport Bay Marina, Art Hub and the 20,000-seat performance arena at Phase 2 of AWE were presented. Other highlights included the world's first and largest autonomous vehicle fleet in live airport operations and world-leading cargo services, as well as innovative and premium passenger services.



The event features a wide range of innovative and premium passenger services, such as home baggage check-in service. 活動展示多種創新的優質旅客服務，例如上門行李託運服務。

Cutting-edge technology used at HKIA, such as the advanced parking system in the new automated car parks, is demonstrated. 香港國際機場應用嶄新科技，在酒會上展示全新自動化停車場的先進泊車系統。

於4月30日，香港機場管理局於亞洲國際博覽館舉行「香港國際機場酒會2025」，展示機場最新發展及創新服務。

為活動進行主禮的嘉賓包括：機管局主席林天福、運輸及物流局局長陳美寶、商務及經濟發展局局長丘應樺、民航處處長廖志勇、機管局行政總裁張李佳蕙，以及多名機管局董事會成員和其他嘉賓。

林主席致開幕辭時強調，三跑道系統於2024年11月啟用，是機場自1998年搬到赤鱗角以來最重要的里程碑，大大提升運力，開拓眾多機遇。他透露，機管局正全面借助三跑道系統與機場周邊土地與海灣資源建設SKYTOPIA，這個綜合商業投資、遊艇港灣、藝術品儲存及交易、流行文化、娛樂消閒與休閒體驗於一身的大型發展項目，將有助機場發展為世界級地標機場城市。

此外，機場將持續投資於貨運設施、跨境多式聯運交通連繫與先進技術。林主席強調，香港國際機場的機場城市將在「一國兩制」的原則下發揮獨特優勢，成為驅動香港以至更大範圍區域的增長動力。

現場設有不同的互動展覽及體驗區，讓嘉賓探索機場多元化的項目，例如SKYTOPIA的核心項目，包括機場遊艇港灣、藝術廊總匯、以及提供2萬個座位的表演場地亞博館第二期發展；其他矚目亮點包括全球首個、亦是最大規模投入機場實際運作的自動駕駛車隊，領先全球的貨運服務，以至創新的優質旅客服務。



More than 1,000 guests attend the event. 逾千名嘉賓出席酒會。



CATHAY TECHNOLOGIES POWERS THE FUTURE OF AVIATION

國泰創科推動
未來航空發展

Committed to advancing digital transformation in the aviation industry, Cathay recently launched a new subsidiary, Cathay Technologies.

The new company aims to bring Cathay's innovative digital solutions, which are designed to enhance the customer experience, safety and operational excellence, to the broader aviation industry. Its flagship product, Electronic Flight Folder, optimises the workflow for pilots in accessing and managing flight information, helping to shorten turnaround times and reduce costs.

In addition, Cathay Technologies is



dedicated to contributing to Hong Kong's technology ecosystem and fostering innovation and economic growth in the wider Greater Bay Area (GBA). As a strategic partner of Hong Kong Science and Technology Park's Co-Acceleration Programme Fund, it will explore potential proof of concept opportunities with start-ups in Hong Kong and the rest of the GBA. Furthermore, it will offer strategic advice, industry insights and financial support to help the start-ups scale and market their products.

國泰航空近日成立附屬公司「國泰創科」，積極推動航空業數碼轉型。

新公司旨在將國泰航空的創新數碼方案更廣泛地推廣至航空業，以提升顧客體驗、安全、卓越營運及可持續發展。該公司的旗艦產品「電子飛行資料夾」能優化機師存取及管理航班資訊流程，縮短航機於地面的運作時間，並降低成本。

此外，國泰創科致力為香港科技生態系統作出貢獻，促進粵港澳大灣區創新及經濟發展。國泰創科作為香港科技園「共同企業加速計劃」基金的戰略合作夥伴，將與香港及大灣區其他地點的初創企業探索概念驗證的潛在合作機會，並提供策略建議、行業見解及財務支持，以助這些初創企業擴大規模及推銷產品。



HKBAC LAUNCHES SUSTAINABLE FUEL SOLUTION

香港商用航空中心推出
可持續航空燃料解決方案

Hong Kong International Airport (HKIA) advanced further towards greener skies when

the Hong Kong Business Aviation Centre (HKBAC) began to offer Sustainable Aviation Fuel (SAF) as part of its fuel supply in May.

Produced from renewable materials such as used cooking oil, SAF is an eco-friendly alternative to conventional jet fuel. It can reduce carbon dioxide emissions by up to 80%, allowing aircraft to cut their environmental impact without



compromising performance. HKBAC's decision to start offering blended SAF demonstrates the company's dedication to sustainability, while also supporting HKIA's ongoing efforts to achieve net zero carbon by 2050.

香港商用航空中心於5月起將可持續航空燃料作為其中一種燃料供應，標誌着香港國際機場在推進綠色空域上邁出一大步。

可持續航空燃料由廢食用油等可再生材料製成，可替代傳統航空燃料，有助減少二氧化碳排放高達80%，讓飛機在維持表現的同時亦可降低對環境的影響。香港商用航空中心是次推出混合型可持續航空燃料，展現了該公司對推動可持續發展的承諾，更為機場於2050年年底實現「淨零碳排放」的目標提供有力支持。



機場保安有限公司
Aviation Security Company Limited

SAFEGUARDING THE AIRPORT

守護機場

Aviation Security Company Limited (AVSECO) and the Airline Operators Committee (AOC) emphasised their commitment to a steadfast security culture at HKIA through a series of joint activities with ground handling agent Menzies CNAC.

The activities centred on the proper use and display of Airport Restricted Area permits, particularly the importance of complying with the colour codes and endorsements of those permits for access to different airport zones. Promotional booths were established in Menzies CNAC's staff resting areas and an online quiz was organised, engaging more than 300 of the company's employees. Moreover, about 1,000 information cards were distributed



to reinforce key security messages.

Having signed the Security Awareness Charter in July 2024 to further collaborative efforts in strengthening airport security, AVSECO and AOC plan to coordinate more similar activities with AOC members in future.

機場保安有限公司與航空公司委員會攜手為地勤服務代理商中航明捷推出一系列安全活動，彰顯其對鞏固香港國際機場安全文化的堅定承諾。

這些活動主題圍繞如何正確使用及展示機場禁區通行證，尤其是根據通行證上的顏色代號及批註進入機場不同範圍的重要性。除了在中航明捷員工休息區設置宣傳攤位之外，活動還舉辦網上問答遊戲，吸引了300多名員工參加。為強調重要安全信息，活動亦向員工派發約1,000張資訊卡。

機場保安有限公司與航空公司委員會已於2024年7月簽署《航空保安意識約章》，進一步加強合作，並計劃日後為委員會成員舉辦更多同類活動，提升機場保安。

ALL STAR OFFICIAL STORE

THE PLACE TO CATCH FOOTBALL FEVER

球迷好去處

Football fans travelling through HKIA can now satisfy all their desire for merchandise from world-famous clubs at the newly opened ALL STAR OFFICIAL STORE.

Located near Gate 5 on Departures Level (L6) of Terminal 1, the store features official merchandise from some of the world's leading clubs, including Liverpool, Manchester City, Bayern Munich, Manchester United and more. From branded clothing



items to travel necessities and stationery, the store offers as broad an array of products as any football enthusiast could ever wish to buy, all conveniently available under one roof.

途經香港國際機場的足球迷，現時可以在全新開設的「ALL STAR OFFICIAL STORE 聚星商店」購買心頭好，滿足

購買環球著名球會相關產品的慾望。

該店位於一號客運大樓離港層（第六層）5號閘口附近，在同一間店內，匯聚利物浦、曼城、拜仁慕尼黑、曼聯等多支世界頂尖足球勁旅的官方授權商品，無論是品牌服飾、旅行用品或文具等等應有盡有，讓球迷可以盡情享受購物樂趣，極盡方便。

EXPLORING NEW WATERS 開拓新領域

Airport Authority Hong Kong (AAHK) has been actively promoting the new SKYTOPIA development at Hong Kong International Airport (HKIA) to global business communities. Recently, AAHK Executive Director, Commercial Cissy Chan presented this exciting project at the Southeast Asia Yachting Conference 2025 in Singapore and the Asia-Pacific Superyacht Summit in Hong Kong. These major events brought together industry leaders from the global yachting sector to discuss the latest trends and opportunities across Asia.

SKYTOPIA is a central element of the expanded Airport City blueprint for HKIA. During her addresses at these events, Ms Chan elaborated that SKYTOPIA will leverage the airport's land and sea resources to transform it into a world-class destination that integrates marina amenities, popular culture, art storage and trading, commercial ventures, and premier entertainment and leisure experiences. Its strategic location at HKIA is set to attract visitors from the local area, the Greater Bay Area, Asia and beyond.



One of SKYTOPIA's most notable features is the Airport Bay Marina, which will be the city's largest marina, offering over 500 short- and long-term berths for a diverse range of yachts. Aiming to create a new air-ocean tourism

hotspot in the region, SKYTOPIA will also establish Hong Kong's largest aquatic entertainment area. Other attractions of SKYTOPIA include Hong Kong's first dedicated stand-alone art storage facilities and the Art Hub that combines



AAHK Executive Director, Commercial Cissy Chan highlights the transformative potential of SKYTOPIA and outlines its key features and plans to international business communities. 機管局商務執行總監陳正思介紹SKYTOPIA的巨大潛力，並向國際商界概述其主要特點和計劃。





SKYTOPIA will offer a wide array of diverse experiences for visitors. SKYTOPIA將為到訪人士提供多種與別不同的體驗。



art creation, appreciation and trading under one roof; a Jet Fresh Market serving gourmet foods from around the globe; a Sportainment complex that blends indoor and outdoor sports concepts; AsiaWorld-Expo, which will house Hong Kong's largest indoor performance venue with 20,000 seats; as well as a luxury hotel and a marine resort.

During the occasions, Ms Chan also engaged in panel discussions and meetings with marina development experts to exchange insights on upcoming waterfront projects across Asia. Media interviews were conducted to further raise awareness about the SKYTOPIA development. In addition, she joined the Singapore Yachting Festival 2025 to discover Asia's premier yachting service and lifestyle.

Since its launch in January 2025, SKYTOPIA has generated significant buzz within the yachting industry and beyond, drawing keen interest from international investors and stakeholders, especially those from the Middle East and Asia.

香港機場管理局積極向全球商界推廣香港國際機場的全新「SKYTOPIA」發展計劃。

最近，機管局商務執行總監陳正思先後出席了在新加坡舉行的「Southeast Asia Yachting Conference 2025」，以及在香港舉行的「Asia-Pacific Superyacht Summit」，這些重要會議匯聚全球遊艇業界翹楚，共同探討亞洲區內的最新趨勢與機遇，陳正思於其中全力推廣SKYTOPIA這項備受矚目的計劃。

SKYTOPIA是香港國際機場擴展機場城市發展藍圖的核心項目。陳正思在會議上分享，闡述SKYTOPIA將充分發揮機場的土地及海洋資源，以發展為一個集遊艇港灣設施、流行文化、藝術品儲存及交易、商業投資及頂級休閒娛樂體驗於一身的世界級地標，配合其毗鄰香港國際機場的地理優勢，項目勢將吸引本地、粵港澳大灣區、亞洲以至全球各地的旅客。

SKYTOPIA其中一項最矚目設施—機場海灣碼頭，將為全港規模最大，並可提供逾500個長短期泊位供各類遊艇停泊。為於區內開創嶄新的海空旅遊熱點，SKYTOPIA亦會建設香港最大型的水上娛樂區。

SKYTOPIA的其他重點設施，包括全港首個專門的獨立藝術品倉儲

設施，以及融合藝術創作、鑑賞及交易於一身的藝術廊總匯；匯聚從世界各地空運抵港美食的的空運鮮活市集；結合室內外運動概念的運動主題遊樂區；擴建後的亞洲國際博覽館，將設全港最大、可容納2萬個座位的室內表演場館；另設豪華酒店及海洋度假村。

活動期間，陳正思參與專題討論，並與不同的碼頭發展專家會面，交流對亞洲區最新海濱發展項目的看法。她亦接受媒體訪問，進一步增加外界對SKYTOPIA的認識。此外，她參加「Singapore Yachting Festival 2025」，親身考察亞洲頂級遊艇服務體驗。

自2025年1月SKYTOPIA推出以來，這項目已在遊艇業界及相關領域引起熱烈回響，尤其引起中東及亞洲投資者與持份者的高度關注。



1 LAWMAKER UPDATED ON AIRPORT DEVELOPMENTS

立法會議員考察機場 最新發展

On 14 April, Hong Kong International Airport (HKIA) welcomed Legislative Council Member the Honourable Kenneth Fok, who was warmly received by Airport Authority Hong Kong (AAHK) CEO Vivian Cheung and other senior management members.

During the visit, Mr Fok was briefed on the latest airport operations since the commissioning of the Three-runway System last year. He was also introduced to SKYTOPIA, a key development that will transform HKIA into a world-class landmark that features Hong Kong's first dedicated stand-alone art storage facilities and the city's largest marina with more than 500 berths. In addition, Mr Fok toured the Integrated Airport Centre to explore the cutting-edge facilities that enhance HKIA's operational efficiency.

於4月14日，立法會議員霍啟剛到訪香港國際機場，獲香港機場管理局行政總裁張李佳蕙及一眾高級管理人員接待。

霍啟剛到訪期間，了解到機場自去年三跑道系統啟用以來的最新運作情況，以及重點發展項目SKYTOPIA。該項目勢將香港國際機場建設成世界級地標，包括興建全港首個專用獨立藝術品倉儲設施及設有逾500個遊艇泊位的全港最大規模海灣碼頭。此外，霍啟剛亦到訪了機場中央控制中心，參觀提升機場運作效率的先進設施。

2 PUTTING CUSTOMERS FIRST

以客為尊

HKIA staff's unwavering commitment to high standards of customer service was celebrated at the annual Customer Service

Excellence Programme award presentation ceremony.

This year's programme received about 430 nominations, covering over 870 airport staff from more than 60 organisations. Benny Wong from Cathay Pacific Airways took home the "Best Customer Service of the Year" title in the Individual Excellence Awards, and the airline won the corporate equivalent. The "Best Customer Service of the Year" honour in the Cross-company Excellence Awards was presented to staff from AAHK, Cathay Pacific Airways and Plaza Premium Lounge. In addition, three AAHK staff members won the "Outstanding Customer Service" distinction in the Corporate Excellence Awards.

The award presentation ceremony also marked the formation of the Customer Service Excellence Steering Committee, with members from different airport organisations pledging to promote customer service excellence at HKIA.

香港國際機場舉行年度優質顧客服務頒獎典禮，以表揚機場員工在提供高水平顧客服務方面的不懈努力。

本年度的優質顧客服務計劃共接獲超過60間機構提交近430份提名，涵蓋逾870位機場員工。國泰航空的黃子尉獲得「個人卓越獎—年度最佳顧客服務」，而國泰航空團隊亦在企業組別取得同一殊榮。「合作團隊卓越獎—年度最佳顧客服務」則由機管局、國泰航空及環亞機場貴賓室的員工獲得；而機管局三位員工則在「企業團隊卓越獎」中榮獲「傑出顧客服務」獎。





於典禮上亦宣布成立優質顧客服務指導委員會，各同業代表均承諾致力於機場推廣優質顧客服務。

3 DRONE AWARENESS DRIVES SAFETY

提升操作無人機意識以策安全

Unmanned aircraft systems (UAS), often referred to as drones, have become increasingly common in the city's skies. They can raise safety concerns when entering the airspace near an airport.

To address this, AAHK has launched a promotional campaign aimed at increasing awareness within the airport community about the potential hazards posed by drones and the appropriate responses. The campaign encompasses a range of initiatives – including training workshops, a desktop exercise, and the distribution of posters and leaflets – highlighting UAS risks and the proper mechanism for reporting sightings. An online quiz will also be organised to further engage the airport community.

無人駕駛飛機系統（亦常稱為航拍機）在本港空域愈見普及，但若它進入機場附近空域或會引起安全隱患。

為此，機管局推出宣傳計劃，旨在提升機場社區對無人機潛在風險的意識，並推廣應採取的應對措施。有關措施包括舉辦培訓工作坊、桌面演習、張貼海報及派發單張，以加強業界對無人機風險的警覺性，並完善目擊報告的適當機制。機管局亦將舉辦網上問答比賽，進一步鼓勵機場社區參與。

4 DEVELOPING PROSPECTIVE PILOTS

培育未來機師

A delegation from the Hong Kong International Aviation Academy (HKIAA) took a trip to California in April to visit students in its Cadet Pilot Programme.

Led by HKIAA President Simon Li, the group learned about the progress of the first class of students, who are completing their flying training. Upon finishing this phase, which lasted about eight months, the students will proceed to the Multi-crew Cooperation Course in Hong Kong. After that, they can apply for their Commercial Pilot's Licence issued by the Hong Kong Civil Aviation Department.

HKIAA launched the 14-month Cadet Pilot Programme in 2023. The programme provides an opportunity for people aspiring to become airline pilots, cultivating a talent pipeline for the city's aviation industry.

香港國際航空學院代表團於4月前往美國加州，探訪「見習機師培訓課程」的學員。

在航空學院校長李天柱率領下，代表團深入了解首班學員即將完成約八個月飛行訓練的進程。待完成此階段訓練後，學員將回港接受「多機組成員協作課程」，及後再申請由香港民航處簽發的商用飛行員執照。

航空學院於2023年推出為期14個月的見習機師培訓課程，為有志人士提供成為民航機師的機會，更可為本港航空業培育人才。



5 STREAMLINING TRAVEL FOR CANTON FAIR VISITORS

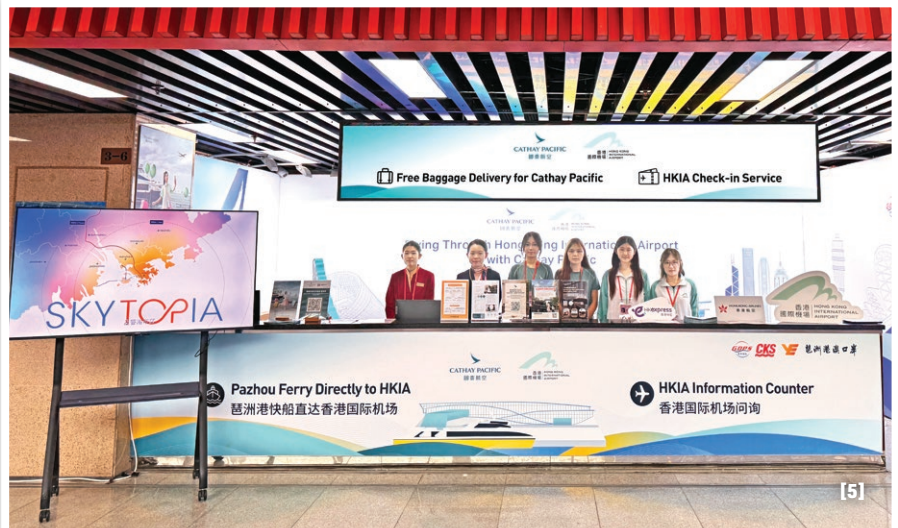
廣交會訪客無縫出行體驗

To promote HKIA's seamless air-sea intermodal connections between global destinations and the Greater Bay Area, AAHK set up dedicated service counters at the 137th China Import and Export Fair (Canton Fair) to assist participants with their travels.

Canton Fair visitors flying with specific airlines could check in and have their luggage collected at these counters, while immigration and customs clearance took place at the nearby Pazhou Ferry Terminal. This allowed travellers to skip these procedures upon arrival at HKIA via cross-boundary ferries and enjoy a smoother, quicker journey to the boarding gates. Additionally, passengers could access real-time flight status updates and purchase ferry tickets right at the fair venue.

機管局為推廣香港國際機場連接全球與粵港澳大灣區的空海聯運服務，特別在第137屆中國進出口商品交易會（廣交會）現場設立專屬服務櫃檯，為參與人士提供便捷出行方案。

指定航空公司的廣交會訪客，不僅可在這些櫃檯預辦登機及行李託運



手續，更可在毗鄰的琶洲港澳客運口岸完成出入境及海關檢查。此項安排讓旅客乘搭跨境快船抵達香港國際機場後，無需重複辦理這些手續，可更快前往登機閘口。此外，旅客還可在廣交會活動現場查詢實時航班資訊及購買船票。

6 HIGH FLYER'S INNOVATION REWARDED

創新領袖獲嘉許

AAHK Assistant Manager, Landside Innovation & Operations Patrick Su was recognised with an Honourable Mention at the Airports

Council International Asia-Pacific & Middle East Young Executive Award 2025. The accolade praises young aviation leaders who propose innovative solutions to address key industry challenges and help shape its future.

Mr Su received the honour for his research paper titled "Revolutionising Aviation: The Impact of Artificial Intelligence (AI) on Airports and Passenger Experience". The study examines how AI can transform airport operations and the passenger journey, and outlines strategies for leveraging technology to enhance operational efficiency and passenger experience.

香港機場管理局公眾區智能服務及運作助理經理蘇啓達在「Airports Council International Asia-Pacific & Middle East Young Executive Award 2025」（國際機場協會亞太及中東地區分會青年行政人員獎2025）中獲得榮譽嘉許。該獎項旨在表揚航空業的青年領袖提出創新方案應對業界挑戰，以創建未來。

蘇啓達憑藉題為《航空業的變革：人工智能對機場與旅客體驗的影響》的研究論文獲獎。該研究探討人工智能如何有助機場運作及旅客體驗轉型，並闡述以科技提升運作效率與旅客體驗的策略。



SETTING THE STANDARD

樹立行業典範

Hong Kong International Airport (HKIA) recently scooped several accolades for its excellence in operations, sustainability and marketing.

HKIA has once again been recognised as the world's busiest cargo airport in 2024, according to Airports Council International (ACI) World. This marks the 14th time since 2010 that the airport has earned this distinction. Last year, it handled more than 4.9 million tonnes of cargo, representing a year-on-year increase of 14%.

Meanwhile, HKIA's commitment to sustainability has been reaffirmed with a Gold Award in ACI's Green Airports Recognition 2025, in the category of over 38 million passengers per annum. Organised by the ACI Asia-Pacific & Middle East, the award acknowledges airports for their exceptional performance in sustainability, with HKIA commended for its renewable diesel pilot project. Launched by Airport Authority Hong Kong in collaboration with Hong Kong Air Cargo Terminals Limited and Shell Hong Kong Limited, the pilot project establishes HKIA as the first airport in Asia to use renewable diesel in ground services equipment.

In addition to operational and environmental accomplishments, HKIA received impressive recognition at the Event Marketing Awards 2025, which celebrate outstanding achievements in

business events in the Asia-Pacific region. The "Hong Kong International Airport•Standard Chartered Hong Kong Marathon: Three-Runway System 10km International Race" won gold in the Best Public Event and Best Sports Event categories, as well as silver in the Best Corporate Event category. Held in November 2024, the historic race welcomed nearly 11,000 local and overseas runners and offered them a unique opportunity to compete amid the hustle and bustle of an operational airport.

Furthermore, the race bagged gold in the Best Idea - Events category at the MARKies Awards 2025 by MARKETING-INTERACTIVE, which honour remarkable marketing campaigns in Hong Kong.

香港國際機場最近在營運、可持續發展及市場推廣領域屢獲殊榮。

根據國際機場協會數據，香港國際機場於2024年再度榮膺全球最繁忙貨運機場，這是自2010年以來第14次獲此殊榮。去年機場貨運量超過490萬公噸，按年增長14%。

在可持續發展方面，香港國際機場在國際機場協會「2025年環保機場嘉許計劃」中，獲頒「年旅客量超過3 800萬人次的機場」組別金獎，表揚其「可再生柴油先導計劃」。該嘉許計劃由國際機場協會亞太及中東地區分會主辦，旨在表揚在可持續發展方面表現卓越的機場。「可再生柴油先導計劃」由香港機場管理局與香港空運貨站有限公司



及香港蜆殼有限公司合作推行，讓香港國際機場成為亞洲首個利用可再生柴油於地勤設備的機場。

除營運及環保方面的佳績外，香港國際機場在「Event Marketing Awards 2025」中亦獲得多項肯定。該獎項旨在嘉許亞太區內取得卓越成果的商業活動，「香港國際機場•渣打香港馬拉松：三跑道系統十公里國際賽」同時奪得「最佳公眾活動」類別及「最佳體育活動」類別金獎，以及「最佳企業活動」類別銀獎。這項歷史性賽事於2024年11月舉行，吸引近11 000名本地及海外跑手，讓他們有獨一無二的機會，在機場繁忙的運作環境中一較高下。

此外，該賽事更在《MARKETING-INTERACTIVE》主辦的「MARKies Awards 2025」中，榮獲最佳創意活動類別金獎，該活動旨在嘉許香港出色的市場推廣策略。



SHARING HKIA'S SUSTAINABILITY PROGRESS

分享香港國際機場可持續發展進程

At the 37th Airport Community Environmental Forum on 11 April, Airport Authority Hong Kong (AAHK) updated its business partners on the progress of various green initiatives at Hong Kong International Airport (HKIA).

To help the airport community build its sustainability capacity, the HKIA Greenovation Fund has been extended and will support business partners in piloting innovative decarbonisation technologies until 2026/27; while the first three-year HKIA Carbon Capacity Building Programme – a partnership with the Business Environment Council – concluded successfully. The forum also discussed the completion of the one-year renewable diesel (RD) pilot project, along with progress updates from business partners on their own RD trials.

In addition, attendees learned about initiatives aimed at boosting recyclables separation at HKIA, and received updates on AAHK's Green Airport Design and Construction

Guidelines that provide detailed guidance on how to better monitor and reduce embodied carbon in new airport developments. The forum also highlighted the North Lantau Marine

Park, which is the largest of its kind in Hong Kong.

Following the forum, attendees enjoyed a guided tour of the "Treasures of the Western Waters" marine conservation exhibition at the airport.

香港機場管理局於4月11日舉行的第37屆機場同業環保論壇上，向業務夥伴匯報香港國際機場各項環保措施的最新進展。

為提升機場同業的可持續發展能力，香港國際機場綠色創新基金已延長至2026/27年度，繼續資助業務夥伴試行創新減碳技術；而與商界環保協會合辦首



個為期三年的「香港國際機場減碳技能提升計劃」亦已圓滿結束。論壇上亦探討了為期一年的可再生柴油先導計劃成果，並由業務夥伴分享各自可再生柴油先導項目的最新進展。

此外，與會者亦了解到機場可回收物料分類的提升措施，並獲悉機管局《環保機場設計及建築指引》的最新內容。該指引就如何更有效地監測及減少機場新發展項目的隱含碳排放量提供詳細指引。該論壇同時重點介紹了全港規模最大的北大嶼海岸公園的成立。

論壇結束後，與會者獲安排參觀機場「西部水域尋『保』記」海洋保育展覽，由專人導賞講解。

GREENER BANKING, GREENER AIRPORT

綠色金融 綠色機場

On 26 March, HKIA welcomed a delegation of over 35 representatives from The Alliance for Green Commercial Banks, a global initiative focused on accelerating green commercial banking in emerging markets.

The group received a briefing from AAHK, led by Chief

Sustainability Officer Peter Lee. They were introduced to AAHK's sustainability strategies and green financing efforts, such as the issuance of green bonds and the Sustainable Finance Framework. Delegates also toured the airport to learn about various sustainability initiatives, including autonomous vehicles, the RD pilot project, Ground Services Equipment Pooling Scheme, green building design and climate resilience measures.

The visit provided the delegation with valuable insights into how AAHK is developing HKIA into the world's

greenest airport, supporting the Alliance's mission to harness the financial system for environmental good.

於3月26日，香港國際機場接待來自「綠色商業銀行聯盟」超過35名代表組成的考察團。該聯盟為一個全球性組織，致力推動新興市場的綠色商業銀行發展。

在香港機場管理局首席可持續發展主管李仲騰帶領下，機管局為考察團進行簡報，講解機管局的可持續發展策略及綠色金融工作，包括發行綠色債券及訂立《可持續金融框架》。考察團亦實地視察機場多項可持續發展措施，包括無人駕駛車輛、可再生柴油先導計劃、地勤設備共用計劃、環保建築設計及氣候變化應變措施等。

是次到訪讓考察團深入認識機管局如何致力將香港國際機場建設成全球最環保機場，這與聯盟借助金融體系促進環境保護的使命不謀而合。



SAYING IT WITH FLOWERS

以花傳情

In celebration of Mother's Day, a cherished occasion to honour the important women in our lives, Airport Authority Staff Club organised two floral arrangement workshops on 8 and 9 May.

The workshops drew 60 staff

members. Using an assortment of fresh flowers, participants explored essential principles of floral design – such as balance, proportion and harmony – and crafted beautiful arrangements to take home as memorable gifts filled with love and gratitude for their mothers.

Meanwhile, complimentary thank you cards were distributed in different office locations, giving staff another way to express appreciation to their loved ones.

為慶祝母親節，機管局職員康樂會於5月8日及9日舉辦了兩場插花工作坊，向我們生命中重要的女士致敬。

工作坊吸引了60名員工參與，參加者運用各式鮮花，學習插花藝術的基本要訣，如平衡感、比例與和諧美，並將親手製作的精緻花藝作品帶回家，為母親送上一份滿載愛意和感激之情的禮物。

此外，職員康樂會更在各辦公地點派發免費感謝卡，讓員工能以另一方式向至親表達心意。



CARING COMMUNITY DONATES BLOOD

踴躍捐血 惠及社群

On 13 May, members of the Hong Kong International Airport (HKIA) community showed their compassion by participating in a blood donation day at the HKIA Community Building.

Organised by the Hong Kong Red Cross Blood Transfusion Service, with support from Hong Kong International Airport Recreation and Community Engagement, the event aimed to raise awareness about the importance

of health and well-being, while providing vital assistance to those in need.

於5月13日，香港國際機場的員工齊集機場員工綜合大樓參與捐血日。

機場同業綜藝社支持是次由香港紅十字會輸血服務中心主辦的活動，希望藉此喚起機場同業維持身心健康的重要，並向社會提供大力支援。



AIRPORT STAFF SAVE THE DAY 機場員工竭誠服務

Hong Kong International Airport (HKIA) is home to unsung heroes who are always ready to help passengers in need, attested by compliments for their excellent service.

香港國際機場員工以客為本，時刻準備就緒為有需要的旅客提供協助。這群無名英雄更憑藉卓越服務，備受旅客讚賞。

Appreciation for Customer Service Staff

表揚顧客服務員工



» Ferry Tang 湯鳳金

Customer Service Officer
旅客服務主任

Chu Kong Passenger Transport
Company Limited – Worldwide Aviation
Consulting & Investment Limited
珠江客運有限公司 – 環球航空顧問
及投資有限公司

“I was at the self bag drop area trying to figure out how to use the service. Ferry promptly approached to assist me. Her warm, professional attitude put me at ease. She guided me through each step of the process, ensuring everything went smoothly and stress-free.

Ferry’s exemplary attitude really stood out. She was polite, patient and attentive throughout our interaction. Not only did she address my concerns with genuine care, but she also went the extra mile by asking if I needed any further assistance. Such dedication to customer service is invaluable. I am grateful for Ferry’s support and professionalism.”

「我在自助行李託運區嘗試使用服務時，幸得Ferry即時上前協助。她服務專業、態度親切，令人倍感安心，不僅按部就班地教我完成每個步驟，更確保辦理手續的流程順暢。

Ferry表現出色，全程專注有禮且耐心地協助我。除了替我妥善處理問題，她更主動關心我是否需要其他幫助。我十分欣賞她克盡己任的顧客服務精神，並感謝她的專業服務態度。」

– Ms Chan, a passenger
旅客 陳小姐

World Travel Awards 2025 2025年「世界旅遊獎」投票活動

LET'S VOTE 請即參加



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